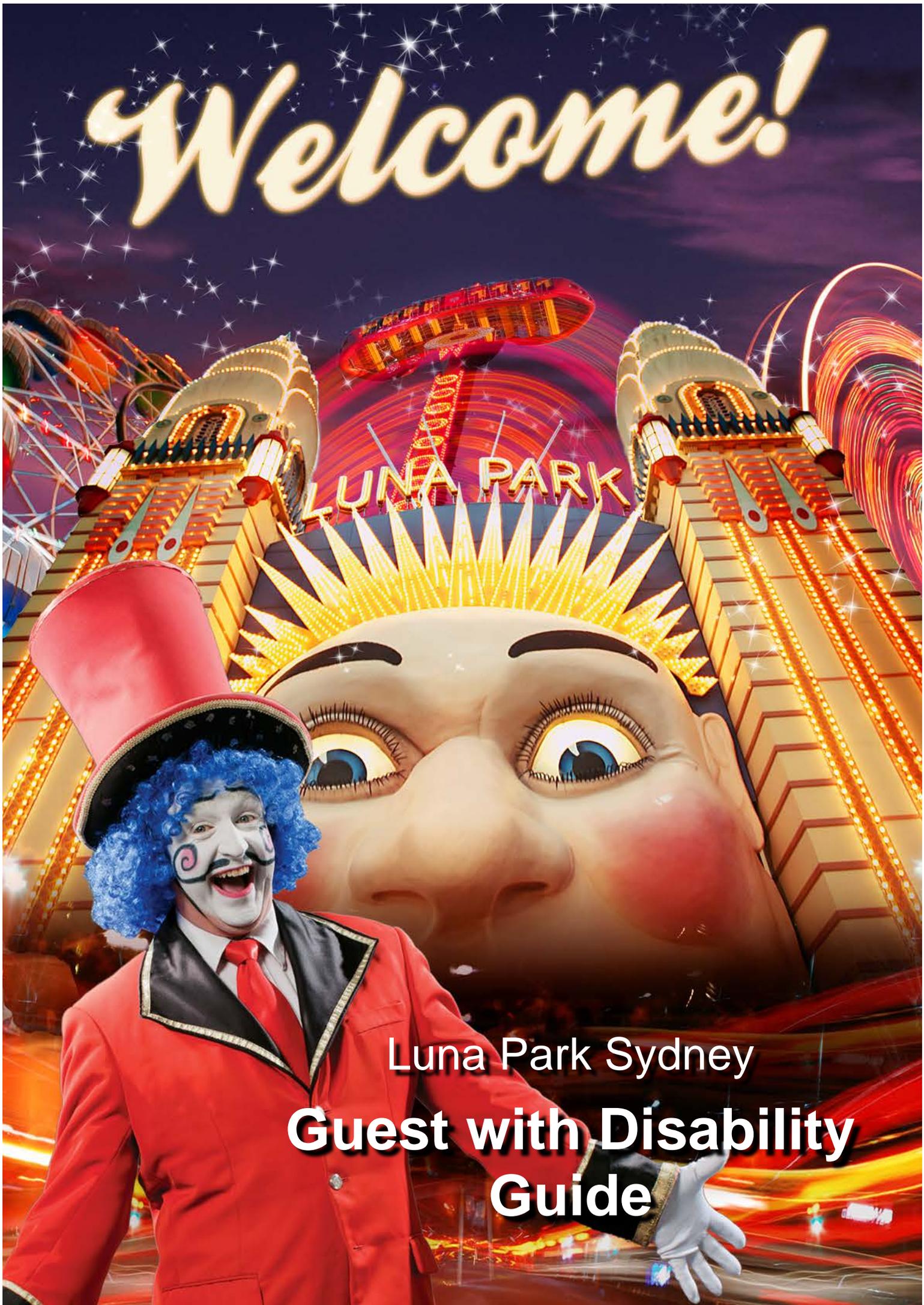


Welcome!

LUNA PARK

Luna Park Sydney

**Guest with Disability
Guide**





Welcome!

We have provided this guide to give you as much detailed information about each attraction experience as possible. Our goal is to ensure that everyone is able to make well informed decisions about their ability to safely, comfortably and conveniently experience each of our attractions. If, at any time, you feel that you do not have enough information to make these decisions, please drop by our Guest Relations Office so we can help you in planning your day.

This guide provides a clear outline of the accommodations at each attraction, as well as the physical requirements for entering or exiting ride vehicles and other attraction areas. It is important to note that although all of our Park team members are eager to make your day as pleasant as possible, they are not trained in lifting or carrying techniques and as a result cannot provide physical assistance. We therefore suggest that Guests with disabilities bring a companion who can provide any physical assistance that may be required.

Our goal is to provide the best accommodation possible to all of our Guests. With the information that follows, and the assistance our team members can offer in answering questions, we are confident the experience you have with us will exceed your expectations!

When you arrive at the Park

Drop into our Guest Relations office, located opposite the Ferris Wheel. Our friendly host will be able to provide all the information you need for a safe and enjoyable day at the Park.

A carer accompanying a disabled Guest for the sole purpose of assisting that disabled Guest will be provided with a rides pass free of charge, provided a current valid "Carer's Card" (or similar) issued by relevant State or Commonwealth authorities is produced.

Restrooms

All restrooms within the park have facilities that are accessible for Guests using wheelchairs. Please check the park maps for locations. For your convenience, a companion restroom is located beside the Front Ticket Box, next to the Rotor.

First Aid

Our First Aid facilities are staffed with registered nurses and professional paramedics. The First Aid Station is located at Guest Relations. If you have any questions or need special assistance, ask any team member or stop by Guest Relations.



Service Animals

Service animals are welcome at all of our food and beverage and merchandise locations, attraction queues and most other locations throughout the Park. Additionally, there are specific entry/boarding requirements for each attraction to assist the owner in making an informed decision about their animal's safe admission. Please consult the listing for each ride and attraction listed later in this guide for more information.

We apologise, but the following rides cannot accommodate service animals due to the nature of the experience:

- Rotor
- Tango Train
- Hair Raiser
- Wild Mouse
- Dodgem City
- Tumble Bug
- Coney Island Slides
- Coney Island Wonky Walks
- Coney Island Joywheel
- Coney Island Turkey Trot
- Coney Island Barrels of Fun
- Ranger
- Spider
- U Drive
- Space Shuttle
- Magic Castle
- Whirly Wheel

Guests with Prosthesis

Guests should secure or remove prosthetic limbs before riding the following attractions to prevent hazards or loss due to ride forces:

- Flying Saucer
- Tango Train
- Hair Raiser
- Tumble Bug
- Wild Mouse
- Coney Island Slides
- Coney Island Wonky Walks
- Coney Island Joywheel
- Coney Island Turkey Trot
- Coney Island Barrels of Fun
- Ranger
- Spider

Any Guest with Prosthetic arms or hands will be required to satisfactorily secure the limb and grasp the ride restraint. If you have any questions, please visit Guest Relations.



Explanation of Terms

All of the attractions at Luna Park Sydney incorporate safety systems designed to accommodate people of average physical stature and body proportion. Therefore, certain restrictions may apply for some Guests at each attraction based on the nature and dynamics of the experience. This includes restrictions based on body shape or size, height, medical conditions, or other physical conditions which could be aggravated by the experience. Our prime consideration is the ability of each person to endure the dynamics of each attraction without risk of injury to that person or others.

We have used a standard set of terms to describe each of our attractions. Our intent is to provide you with a clear understanding of each attraction's dynamics and physical requirements so that you can make an informed decision about experiencing them.

The attraction information in this guide will be presented in the following categories:

Attraction Description

This section outlines the specific ride vehicle movements to be expected while riding.

Important Access Information

This section outlines specific physical restrictions and requirements to ensure a comfortable and safe ride experience.

Guests with Service Animals

This section outlines the level of accommodation and other special instructions for those Guests accompanied by service animals. It is important to review this information fully before experiencing each attraction, consulting with Guest Relations to clarify issues or questions that you may have.

Information for Guests using wheelchairs

This section outlines the level of accommodation and other special instructions for those persons using wheelchairs as they experience each attraction. It is important to review this information fully before experiencing each attraction, consulting with Guest Relations to clarify issues or questions that you may have.



As part of the **Important Access Information** there are some fundamental requirements necessary to ride which may differ slightly from attraction to attraction. All variations of these requirements follow with explanations:

To ride, you should be able to:

“CONTINUOUSLY GRASP THE RESTRAINT MECHANISM WITH AT LEAST ONE UPPER EXTREMITY.”

Explanation:

The Guest must have at least one upper extremity or prosthesis exhibiting good grip control with the ability to brace and which is strong enough so as to allow the Guest to maintain the proper riding position through the duration of the ride.

“INDEPENDENTLY MAINTAIN YOURSELF IN AN UPRIGHT POSITION WHILE SEATED.”

Explanation:

The Guest must have the body and spinal control to sit upright without the aid of other people or devices and be able to maintain the proper riding posture even during bumping or other characteristic movements of the ride. Certain units such as Carousel animals require the ability to form a saddle posture.

“INDEPENDENTLY MAINTAIN YOURSELF STANDING IN AN UPRIGHT POSITION.”

Explanation:

The Guest must have the body and spinal control to stand upright without the aid of other people or devices and be able to maintain the proper riding posture even during bumping or other characteristic movements of the ride.

“ABSORB SUDDEN AND DRAMATIC MOVEMENTS INCLUDING SPINNING AND TURNING OR THOSE SIMILAR TO A ROLLER COASTER”

Explanation:

The Guest must have sufficient awareness of the nature of the ride and the ability to sit upright and hold on to the restraint mechanism and/or brace during the dynamic motion of the ride.

“POSSESS SUFFICIENT UPPER BODY STRENGTH TO KEEP YOUR HEAD IN AN UPRIGHT POSITION DURING ACCELERATION”

Explanation:

The Guest must have the sufficient muscle control to support their head, neck, and upper torso in a standard, forward-looking position during the movement of the ride vehicle.

Descriptions and Restrictions

There are some general conditions that apply to all attractions:

Plaster Casts

Guests with plaster casts or braces will be restricted from riding rides where the cast or brace may present a hazard to the Guest or others. If in doubt about your ability to safely experience a ride, please consult with Guest Relations for further information.

Specific Medical Conditions that are not covered in this booklet

Persons suffering other medical conditions (including epilepsy) should seek medical advice before using or engaging in any ride or attraction.

Recent Surgery

Persons who have undergone recent surgery should not use or engage in any amusement device in the Park.

“Accompanied by an Adult”

Whenever a Guest is required to be accompanied by a responsible adult, the responsible adult must be 18 years of age or over and be able to safely ride the ride in addition to assisting the Guest, including maintaining their own postural control under the dynamics of the ride, if necessary.

Risk Warning and Disclaimer

The rides, attractions and amusements within Luna Park Sydney are designed for use by participants who meet the displayed height and admission requirements.

These rides, attractions and amusements within Luna Park Sydney are recreational activities and there are risks of injury to participants and their property. By using or engaging in any ride, attraction or amusement, you accept these risks and agree that the owners, operators and landlords do not have or accept any liability for any injury suffered as a result of you accepting these risks. Parents or guardians must evaluate these risks before allowing persons in their control to use or engage in any ride, attraction or amusement.

This is a risk warning given pursuant to Section 5M of the Civil Liability Act 2002.



Rotor

Attraction Description:

This attraction places riders inside a rotating drum and subjects you to intense spinning and centrifugal force.

Important Access Information:

- No expectant mothers
- No back or neck condition
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals
- Not recommended for those susceptible to motion sickness
- Guests with a hearing impairment should notify the host at the attraction entrance.

To ride, you should be able to:

Independently maintain yourself standing in an upright position; possess sufficient upper body strength to keep your head in an upright position during acceleration.

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to transfer up stairs, step into the ride area and remain standing for the duration of the ride cycle.

Carousel

Attraction Description:

This is a rotating carousel ride. Riders can be seated straddling the animals which move up and down during the ride cycle, or within a chariot which remains fixed to the platform of the Carousel.

Important Access Information:

- Expectant mothers should only ride in a chariot.
- Persons with back or neck conditions should only ride in a chariot
- Persons with heart conditions should only ride in a chariot
- Persons under 85cm in height may ride in a chariot when accompanied by a paying adult companion.

To ride, you should be able to:

Independently maintain yourself in an upright position while seated.

Guests with service animals:

The chariots have adequate floor space for an animal to sit inside the vehicle.

Information for Guests using wheelchairs:

You must be able to transfer into a chariot.



Ferris Wheel

Attraction Description:

This is a rotating Ferris Wheel style ride. Riders are seated within partially enclosed gondolas.

Important Access Information:

- Persons under 85cm in height may ride when accompanied by a paying adult companion.

To ride, you should be able to:

Independently maintain yourself in an upright position while seated.

Guests with service animals:

The gondolas have adequate floor space for an animal to sit inside the vehicle.

Information for Guests using wheelchairs:

You must be able to transfer into a gondola.

Hair Raiser

Attraction Description:

This is a high speed drop tower ride.

Important Access Information:

- No expectant mothers
- No back or neck condition
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals
- Not recommended for those susceptible to fear of heights

To ride, you should be able to:

Independently maintain yourself in an upright position while seated.
Absorb sudden and dramatic movements.

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to transfer into the seat unit.



Tango Train

Attraction Description:

This is a high speed circular motion thrill ride which travels forwards and backwards and subjects you to dramatic acceleration, climbing, dropping and spinning.

Important Access Information:

- No expectant mothers
- No back or neck condition
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals
- Not recommended for those susceptible to motion sickness

To ride, you should be able to:

Continuously grasp the safety restraint with at least one upper extremity; independently maintain yourself in an upright position while seated; absorb sudden and dramatic movements of a roller coaster; possess sufficient upper body strength to keep your head in an upright position during acceleration.

Guests with service animals:

This ride cannot accommodate service animals.

Information for Guests using wheelchairs:

You must be able to transfer into a gondola.

Wild Mouse

Attraction Description

This is a high speed roller coaster ride that includes sudden and dramatic acceleration, deceleration, climbing, dropping and turning.

Important Access Information

- No pregnant riders
- No back or neck conditions
- No heart conditions
- No broken bones or plaster casts
- Not accessible for service animals

To ride, you should be able to

Continuously grasp the car handles with at least one upper extremity; independently maintain yourself in an upright position while seated; absorb sudden and dramatic movements of a roller coaster; climb a ladder.

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs

You must be able to transfer up stairs and step in to and out of the ride vehicle.



Dodgem City

Attraction Description:

This is a dodgem car style ride which subjects you to sudden and dramatic acceleration, deceleration and bumping.

Important Access Information:

- No expectant mothers
- No back or neck condition
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals

To drive, you should be able to:

Continuously grasp and maneuver the steering wheel with at least one upper extremity; continuously observe the track and other cars; independently maintain yourself in an upright position while seated; absorb sudden and dramatic movements and bumping which may be experienced during the ride; possess sufficient upper body strength to keep your head in an upright position during acceleration.

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to transfer into the ride vehicle.

Tumble Bug

Attraction Description:

This is a moderate speed rotating thrill ride which subjects you to dramatic acceleration, turning, tilting, climbing and dropping.

Important Access Information:

- No expectant mothers
- No back or neck condition
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals
- Not recommended for those susceptible to motion sickness

To ride, you should be able to:

Continuously grasp the safety restraint with at least one upper extremity; independently maintain yourself in an upright position while seated.

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to transfer into a gondola.



Coney Island

Attraction Description:

This is a traditional 1930's fun house attraction.

Important Access Information:

Persons under 106cm in height must be accompanied by a paying adult companion.

Additional access information applies to the following attractions inside Coney Island:

- Coney Island Slides
- Coney Island Devils Drop Giant Slide
- Coney Island Wonky Walks
- Coney Island Turkey Trot
- Coney Island Joy Wheel

Guests with service animals:

Service animals may be taken inside this attraction and there is adequate floor space throughout.

Information for Guests using wheelchairs:

This attraction is wheelchair accessible. Guests may remain in their wheelchair inside this attraction. Please speak to the host at the entry to the attraction for assistance.

Coney Island Slides

Attraction Description:

This is a slippery slide ride. Riders are seated on a mat with their legs contained in a pocket.

Important Access Information:

- No expectant mothers
- No back or neck condition.
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals

To ride, you should be able to:

Independently maintain yourself in an upright position while seated; anticipate and absorb sudden and dramatic movements generated whilst sliding; anticipate and absorb impact with the bumper cushion at the base of the slide.

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to transfer up stairs and onto the slide.



Coney Island Devils Drop Giant Slide

Attraction Description:

This is a slippery slide ride which subjects you to dramatic acceleration and dropping. Riders are seated on a mat with their legs contained in a pocket.

Important Access Information:

- No expectant mothers
- No back or neck condition.
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals
- Not recommended for those susceptible to fear of heights

To ride, you should be able to:

Independently maintain yourself in an upright position while seated; anticipate and absorb sudden and dramatic movements generated whilst sliding; anticipate and absorb impact with the bumper cushion at the base of the slide.

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to transfer up stairs and onto the slide.

Coney Island Wonky Walks

Attraction Description:

This is a moving walkway.

Important Access Information:

- No expectant mothers
- No back or neck condition.
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals
- Enclosed footwear must be worn.

To ride, you should be able to:

Continuously grasp the handrail with at least one upper extremity; walk unaided across the moving platform; observe, anticipate and absorb sudden and dramatic movements generated whilst riding;

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to walk unaided across the moving platform.



Coney Island Turkey Trot

Attraction Description:

This is a moving walkway.

Important Access Information:

- No expectant mothers
- No back or neck condition.
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals
- Enclosed footwear must be worn.

To ride, you should be able to:

Continuously grasp the handrail with at least one upper extremity; walk unaided across the moving platform; observe, anticipate and absorb sudden and dramatic movements generated whilst riding;

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to walk unaided across the moving platforms.

Coney Island Barrels of Fun

Attraction Description:

This is a rotating barrel through which riders walk.

Important Access Information:

- No expectant mothers
- No back or neck condition.
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals
- Enclosed footwear must be worn.

To ride, you should be able to:

Walk unaided through the moving barrels; observe, anticipate and absorb sudden and dramatic movements generated whilst riding;

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to walk unaided through the moving barrels.



Coney Island Joy Wheel

Attraction Description:

This is a spinning disk on which riders are seated and subsequently pushed off by centrifugal force. Riders slide off the ride into bumper cushions. This ride subjects you to spinning.

Important Access Information:

- No expectant mothers
- No back or neck condition.
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals
- Not recommended for those susceptible to motion sickness
- Guests with a hearing impairment should notify the host at the attraction entrance.

To ride, you should be able to:

Independently maintain yourself in an upright position while seated; anticipate and absorb sudden and dramatic movements generated whilst riding; observe, anticipate and absorb impact with the bumper cushion around the perimeter of the ride; observe the orientation of the ride perimeter.

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to walk unaided within the ride platform.

Coney Island Mirror Maze

Attraction Description:

This is a dark, disorientating maze of mirrors.

Important Access Information:

- Persons under 130cm in height must be accompanied by an adult companion (18+ years)
- No broken bones or plaster casts
- Not accessible for service animals

To ride, you should be able to:

Walk unaided through the maze.

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to walk unaided within the maze area.



Ranger

Attraction Description:

This is an inverting thrill ride where riders are turned upside-down several times.

Important Access Information:

- No expectant mothers
- No back or neck condition
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals
- Not recommended for those susceptible to motion sickness
- Not recommended for those susceptible to fear of heights
- Guests with a hearing impairment should notify the host at the entrance.

To ride, you should be able to:

Continuously grasp the safety restraint with at least one upper extremity; independently maintain yourself in an upright position while seated;; possess sufficient upper body strength to keep your head in an upright position during acceleration.

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to transfer up stairs and step up in to the gondola.

Spider

Attraction Description:

This is a high speed rotating thrill ride with dramatic turning and spinning.

Important Access Information:

- No expectant mothers
- No back or neck condition
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals
- Not recommended for those susceptible to motion sickness

To ride, you should be able to:

Continuously grasp the safety restraint with at least one upper extremity; independently maintain yourself in an upright position while seated. Possess sufficient upper body strength to keep your head in an upright position and the ability to absorb sudden and dramatic movements.

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the ride.

Information for Guests using wheelchairs:

You must be able to transfer into a gondola.



U Drive

Attraction Description:

This is a conveyor style ride on which cars travel around a small track.

Important Access Information:

- No back or neck condition
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals

To ride, you should be able to:

Continuously grasp the safety restraint with at least one upper extremity; independently maintain yourself in an upright position while seated.

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to transfer into the ride vehicle.

Space Shuttle

Attraction Description:

This is a circular motion gondola ride. Up and down movement is controlled by the rider.

Important Access Information:

- No back or neck condition
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals

To ride, you should be able to:

Independently maintain yourself in an upright position while seated.

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to transfer into the ride vehicle.





Magic Castle

Attraction Description:

This is a circular motion gondola ride where the arms move up and down.

Important Access Information:

- No back or neck condition
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals

To ride, you should be able to:

Independently maintain yourself in an upright position while seated.

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to transfer into the ride vehicle.

Whirly Wheel

Attraction Description:

This is a mini ferris wheel ride.

Important Access Information:

- No back or neck condition
- No heart condition
- No broken bones or plaster casts
- Not accessible for service animals

To ride, you should be able to:

Continuously grasp the safety restraint with at least one upper extremity; independently maintain yourself in an upright position while seated.

Guests with service animals:

This ride cannot accommodate service animals due to the nature of the experience.

Information for Guests using wheelchairs:

You must be able to transfer into the ride vehicle.