



HOSPITALITY PRACTICAL INTERVIEWS

Friday 22nd March 2019

Important things you need to know...

There are two stages (2 days) of interviews that successful applicants need to attend prior to being offered a position at Luna Park. Stage 1: on **Friday 22nd March** is a group practical interview, followed by a face to face interview on the same day. Stage 2: is a follow up session the next week for select candidates.

What positions are available?

1) Retail Food & Beverage Attendants, Cashiers, Grill/Fryer Cooks & Baristas.

The Retail F&B positions serve up everything from delicious fun park favourites including burgers, pizzas & salads, learning the art of ice-cream service to fairy floss spinning, coffee service, or behind the bar for special events and music festivals. You will assist in the efficient operation of our bistro, ice-cream parlour and fast food outlets in the park in the positions of Grill/Fryer Cooks, Baristas, Food and Beverage Attendants & Cashiers. These positions require day and evening availability during the busy school holiday period.

All applicants must:

- Be well presented, with a vibrant, fun-loving personality and a smile as big as our trademark face.
- You must be able to speak and understand both written and verbal instructions in English. These positions have direct guest contact and require the ability to fluently converse in English.

- Have permission to work in Australia. Visa candidates are welcome, but must bring proof of work entitlements (e.g. a copy of your passport and visa).
- Be available to start work immediately, to work a variety of shifts during our core operational hours including Friday, Saturday and Sundays, morning and evening shifts.
- Hold a current NSW Responsible service of Alcohol (RSA) competency card, or be willing to obtain one if hired.
- Hold a current NSW employer paid Working with Children Check (WWCC), or be willing to obtain one if hired.

The selection process will have several exit points for unsuccessful candidates throughout the interview. Candidates who pass BOTH sections on the first day of the practical interview are then required to attend an additional half day on Thursday 28th March, where applicants will be advised whether or not they have been successful during this session. Depending on the role you are selected for, training may commence on or around the 5th April 2019.

When are the interviews taking place?

The practical interviews are on: **Friday 22nd March at 5pm and 7pm.** You should allow up to 2 hours to undertake all stages of the interview. If you can't make it on any of these dates, unfortunately there are no alternate dates available.

Where are the interviews being held?

At Luna Park Sydney - Simply walk through the entry under the face and follow the signs to recruitment interviews.

Do I need to book an interview?

Yes. Select your preferred time using the online form, for interviews on **Friday 22nd March at 5pm or 7pm.** Attend Luna Park on the day and time you have booked.

How long will the interview take?

The interview process can take up to 2 hours depending on whether you are selected for a one on one interview.

What do I need to bring on the day?

- **Copy of photo identification**, either a passport OR drivers licence. You must bring an original birth certificate (& copy to give to us) if you are using a drivers licence as proof of your identification.
- If you are not an Australian resident; you must bring your passport (**and a copy of your passport to give to us**).
- A copy of your resume.
- A copy of your NSW RSA Certificate/Card
- A copy of you NSW WWCC
- Any hospitality certificates you hold.
- Your **personality!** We're looking for larger than life, guest focused people with good communication skills who love to go above and beyond the call of duty to ensure each and every guest has a fantastic experience at Luna Park, so **bring your personality with you!**

Do I have to be available every night and every weekend?

- Generally, yes you will need to be able to commit to shifts on Friday, Saturday and Sunday morning and evening shifts.

How do I get to Luna Park?

Luna Park is easy to get to. Simply:

- Catch the **train** to Milsons Point station and walk down the hill, or;
- Get a **ferry** from Circular Quay to Milsons Point Wharf, or;
- Drive to Luna Park, 1 Olympic Drive Milsons Point. There is a carpark located at Luna Park, entry via Paul Street.

How much do I get paid?

This will depend on the position you are hired for. All employees will be engaged under the Luna Park Services Pty Ltd Enterprise Agreement 2014. The pay rate for most positions for anyone over the age of 18 years is \$23.90 per hour plus superannuation.

Do I get free rides if I work for Luna Park?

Yes. You are able to enjoy the rides for free when you work at Luna Park. We also offer our employee discounts: 40% on food, beverages and merchandise in the Park and 20% off food and beverages at The Altum Restaurant and Deck Lounge.

How to apply?

Please [click here](#) to register your details and select an interview time.

Any further questions can be answered by your interviewer on the day.

